

Green Tourism

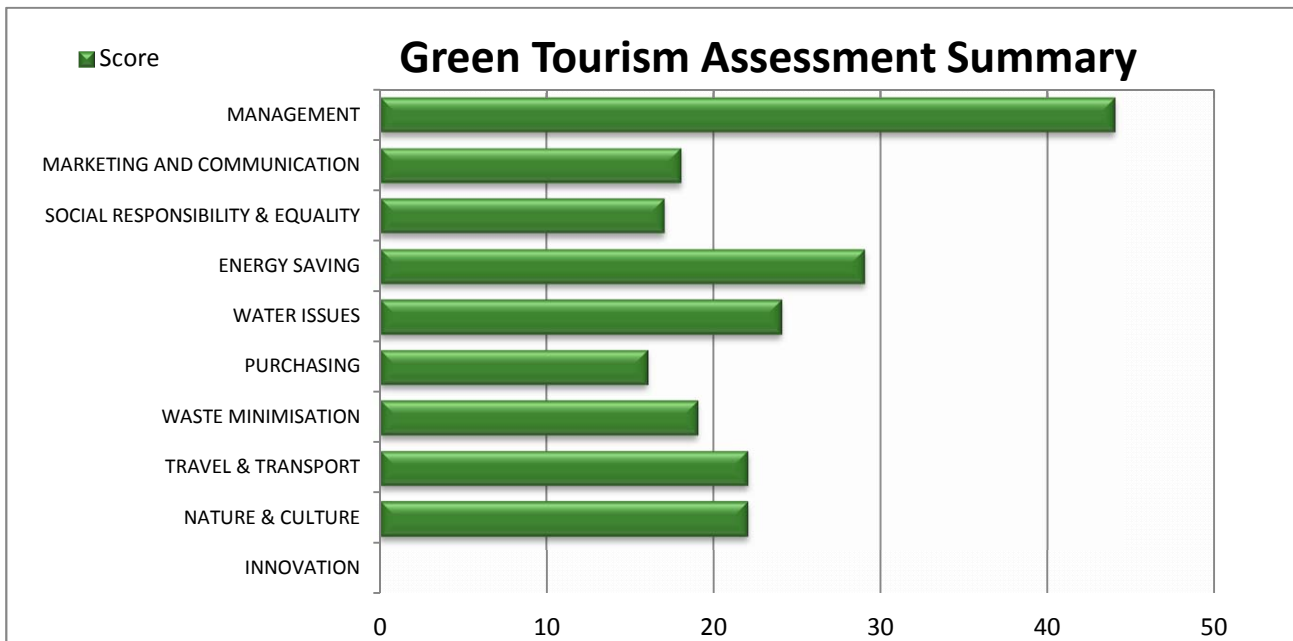


GOLD
Percentage Scored 84.4%

Awarded to:

Tomich Holidays
Guisachan Farm
Tomich
Inverness-shire
IV4 7LY

Assessor: Fiona Meikle
Site Co-ordinator: Gina Francis
Date of Assessment: 6 April 2015
Membership Number: 48242



www.green-tourism.com



Tomich Holidays

A qualified assessor for the Green Tourism Business Scheme undertook an accreditation grading visit at the above named site. This is a summary of the activities being undertaken on site in relation to the Green Tourism criteria. This audit report is a statement on the performance of the business as a sustainable tourism operation

| | | | |
|-----------------------------------|------------|---------------------------------|-------------|
| Current Award Status | | Gold - (Version V) | |
| Achieved on Ver V Criteria | 84% | Level of Award Version V | GOLD |

Green Tourism Promotional Statement

Tomich Holidays comprises 12 self-catering cottages on a working farm, in a beautiful highland glen. Following audit, under the more rigorous Version V of the Green Tourism criteria, the business has further strengthened its GOLD award scoring. This reflects the tremendous work & genuine interest of the staff team & a culture where green thinking is embedded. New highlights include a Solar PV array, new A rated appliances, numerous insulation & draughtproofing upgrades and more efficient heated towel rails in all bathrooms. Water impacts are reduced through new cisterniser controls & push taps, plus the installation of a Heatsavr pool cover. Recycling systems continue to be well organised & include some food waste. The business has undertaken detailed waste monitoring & decreased waste to landfill, while increasing visitor numbers. Green cleaning, ongoing staff training & new ethical banking are also excellent features.

Green Tourism Opportunities

While this is a great level of award there are still areas that could be considered to help save resources & improve scoring at subsequent audits. Drawing up a lighting calculator could help focus on priority areas for LED installation. Also consider if any reductions are possible in shower & tap flow rates. Tomich could also consider switching to a 100% renewable energy tariff, use of recycled toilet paper & introduction of a descriptive walking map to highlight estate features. A project to create a dedicated wildlife area is underway & work has started on the hydro scheme - exciting projects to create an even greener holiday destination. Further recommendations have been made below and throughout the audit report, which should be read in conjunction with the criteria document. Additional supporting information can be found in the members' area on the Green Tourism website.

| | Indicators | Score | % | |
|----------------------------------|------------|-------|-----|-----------|
| Management | 10 | 44 | 88% | EXCELLENT |
| Marketing And Communication | 4 | 18 | 90% | EXCELLENT |
| Social Responsibility & Equality | 4 | 17 | 85% | EXCELLENT |
| Energy Saving | 7 | 29 | 83% | EXCELLENT |
| Water Issues | 6 | 24 | 80% | VERY GOOD |
| Purchasing | 4 | 16 | 80% | VERY GOOD |
| Waste Minimisation | 5 | 19 | 76% | VERY GOOD |
| Travel & Transport | 5 | 22 | 88% | EXCELLENT |
| Nature & Culture | 5 | 22 | 88% | EXCELLENT |
| Innovation | 0 | 0 | | |
| | 50 | 211 | | |

PRIORITY COMMENTS & RECOMMENDATIONS

| Ref | Minimum standards | Comment |
|-----|--|---|
| A01 | Commitment to Sustainability | Highly committed business with very strong continual improvement ethos. Well above living wage. |
| A02 | Commitment to Quality | No risks identified. |
| A03 | Pollution prevention | No oil tanks on site. New battery collection box. Used bulbs safely stored & disposed of at council facility. Sanitary disposal appropriate for business size. Chemicals in locked area. See Hazardous Waste Factsheet on members' area of Green Tourism website. |
| A04 | Risk Management | First Responder within team. Nearest defibrillator - in village. |
| A05 | Invasive Species & Heritage Protection | Rhododendron ponticum - removal. For more information see www.nonnativespecies.org |

FURTHER RECOMMENDATIONS & ACTIONS

| Ref | Criteria opportunities | Comment |
|------|--|--|
| 1.06 | CFC and HFC avoidance | Could check all fridges & record refrigerant gases & note as at 1.05. See 'How Green is Your Fridge?' factsheet on members' area Green Tourism website. |
| 1.09 | Green Electricity for Space Heating | Tariff from Scottish Gas. Could investigate options for a green tariff to minimise the impact of electrical space heating & carbon footprint. Hydro electric scheme on stream in a few years - credit next time. |
| 2.01 | Green profile & use of Green Tourism logo | Plaque at gate. Certificate, previous report, carbon calculator report all displayed. Logo on website. Could include link to Green Tourism site. Could use Gold logo on home page. |
| 2.02 | Promotion of local food/craft retailers and delivery options | Could also have some details on regional/Scottish specialities & where to buy. Could do likewise for local artists/craftworkers - creating a unique sense of the area. |
| 2.04 | Display Information | Guest laundry/pool area has excellent noticeboard - Scottish Outdoor Access Code, public transport, Bag It & Bin It, waste monitoring, energy saving. Could expand with some interesting & lesser known facts about green operation at Tomich - pool, water mgt, biodiversity, ecological cleaning etc |
| 3.10 | Information in an accessible format | Could consider options for making Tomich Holidays more accessible to those with disabilities. See visitscotland.org for guide & ideas. |

| | | |
|------|---|--|
| 4.05 | Internal & external low energy lighting (with controls) | Internal = mainly CFLs & fluorescent tubes. Pool area = sodiums on sensors. Also PIRs in games room. External = low wattage, timers - well managed. Could consider drawing up a lighting inventory/calculator to help assess payback times for LED installation. Template to download on members' area of Green Tourism website. |
| 4.06 | LED Lighting | Consider LED for long-lit areas & see comments above. www.savemoneycutcarbon.com has good information & discounts for Green Tourism members. |
| 5.01 | Showers | Pool area - Push buttons on showers plus new valves giving better temp control. Properties - one shower tested, measured at 12 litres/min. Version V of the Green Tourism criteria suggests a flow rate of less than 8 litres per minute. Could check all & look at options for reduction. Noted that high fluctuation in water pressure. www.savemoneycutcarbon.com |
| 5.02 | Basin and sink taps | Pool - new push taps, 8 sec shut off approx - could see if this can be shortened. Properties - one basin tested, measured at 5 litres/min. Version V of Green Tourism criteria suggests flow rate of less than 4 litres/min. |
| 6.05 | Paper products in housekeeping | Andrex toilet roll - FSC accredited. 100% recycled tissues. Could look at toilet roll such as Nouvelle, Andrex Eco, Ecoleaf - all high quality & recycled. www.greentourismshop.co.uk |
| 8.01 | Promotion of car free activities | Display area promotes `Car Free Days Out` - many colour coded walking/cycling routes from door - good map. Could develop with some ideas for `days trips by bus or train from Inverness`. Public transport display of timetables. Archery on site. |
| 9.08 | Nature monitoring (nature diary/calendar) | Wildlife spotters board. Comment book with wildlife box. Excellent web section - seasonal calendar & habitats info. RSPB bird counts. Many surveys done for hydro scheme have included information on species. Could present some of this for guest interest. |
| 9.10 | Wildlife habitats and refuges | Range of habitats on 1600 acre estate. Large area near driveway recently cleared - plans for a dedicated wildlife/nature area - possible pond, butterfly friendly planting, Gaelic tree calendar. Update next time. |
| 9.13 | Dark skies as part of a package/product | Could consider providing some information - BBC website has great resources available to download. Could be a perfect location! |

Business Site Name: Tomich Holidays
Business Type: Self Catering
Green Co-ordinator: Gina Francis
Membership Code: 48242
Address: Guisachan Farm
Town/City: Tomich
County: Inverness-shire
Postcode: IV4 7LY
Date of Visit: 6 April 2015
Assessor: Fiona Meikle

| PRIORITY COMMENTS & RECOMMENDATIONS | | |
|-------------------------------------|--|---|
| | Minimum standards | Comments |
| No. | Measure | Action / Comments |
| A01 | Commitment to Sustainability Compliance with the Equality Act 2010 & Accessibility Statement Equal opportunities in workplace Staff training on local social concerns Relevant insurance Professional certification for experience providers Minimum wage for staff and contractors Social inclusion in training and development | Highly committed business with very strong continual improvement ethos. Well above living wage. |
| A02 | Commitment to Quality High degree of cleanliness (access to inspect) Fit for Purpose Significant Risks Website claims description of business and services Terms and conditions: Cancellation, pricing, payment info, customer care Public liability and fire safety: Licences, accessibility | No risks identified. |
| A03 | Pollution prevention Pollution prevention from aerosols, oil tanks, grease traps and car parks Suitable waste containment and disposal (inc sanitary waste) Proper chemical storage Hazardous waste treatment Noise, litter and visual impression | No oil tanks on site. New battery collection box. Used bulbs safely stored & disposed of at council facility. Sanitary disposal appropriate for business size. Chemicals in locked area. See Hazardous Waste Factsheet on members' area of Green Tourism website. |
| A04 | Risk Management Emergency response (environmental) & first aid Greenwash (no misleading eco statements) | First Responder within team. Nearest defibrillator - in village. |
| A05 | Invasive Species & Heritage Protection No invasive species No habitat destruction No cultural or historical destructions | Rhododendron ponticum - removal. For more information see www.nonnativespecies.org |

| | | |
|------------------------|---|--|
| Key to symbols: | ✓ | Scoring measure (0-5) - included in the grading score |
| | ☑ | Measure in place to some extent, but a sufficient number of relevant measures have already been scored to achieve award. |
| | ⊙ | Recommended measure to focus on in future |

| No. | Measure | ✓ | Score | Action/Comments |
|---------------------|--|---|-------|---|
| 1 Management | | | | |
| 1.01 | Commitment to sustainability | ✓ | 5 | See previous section. |
| 1.02 | Green Policy OR Statement | ✓ | 5 | Green Residence Policy & Environment Policy well presented within guest folders, notice board and on website. |
| 1.03 | Establishing a green action plan | ☑ | | Detailed & working action plan. Some points presented on website & noticeboard. Many ideas in pipeline. Could ask all staff & also include suggestions from this report. |
| 1.04 | Green Management File | ✓ | 5 | Various archive & current files. All information very well organised & to hand for visit. Could consider starting new file for Version V (paper and/or electronic). |
| 1.05 | Maintenance | ✓ | 5 | Separate maintenance file with PAT testing records, appliance energy efficiencies, maintenance. |
| 1.06 | CFC and HFC avoidance | ⊙ | | Could check all fridges & record refrigerant gases & note as at 1.05. See `How Green is Your Fridge?` factsheet on members' area Green Tourism website. |
| 1.07 | Carbon Calculator (Annual Performance Information) | ✓ | 5 | Submitted via website. `Excellent` & certificate on noticeboard. |
| 1.08 | Carbon Management Plan | | | |
| 1.09 | Green Electricity for Space Heating | ✓ | 0 | Tariff from Scottish Gas. Could investigate options for a green tariff to minimise the impact of electrical space heating & carbon footprint. Hydro electric scheme on stream in a few years - credit next time. |
| 1.11 | Staff sustainability awareness | ✓ | 5 | Induction includes green elements; all key staff involved - green thinking now second nature. Three staff met on day - very enthusiastic & good awareness of issues. |
| 1.12 | Training and Development | ✓ | 4 | Gina is doing RES Green Champions module. Clair - Zero Waste Scotland modules. Try to keep a log of any training over next 2 year period. www.visitscotland.org, `Business Support` has an events listing. Many free. |
| 1.13 | Specialist sustainable development advice | ☑ | | Ongoing work for hydro electric scheme. Wider estate is considering wind turbines. |
| 1.14 | Monitoring Energy Use | ✓ | 5 | Monthly monitoring of electricity & solar PV generation. Related to bednights & thorough analysis. Strong energy efficiency culture - cottages shut down for unlet weeks/months - good savings. |
| 1.15 | Monitoring Water Use | ☑ | | Well monitored. Comments as above. |

| | | | | |
|------|------------------------------|-----------|-----------|---|
| 1.16 | Monitoring Waste & Recycling | ✓ | 5 | Established waste monitoring system now taken a stage further with `It's a Load of Rubbish` poster showing % to landfill had dropped in 2014 despite increased visitor numbers. Displayed for guests. |
| | TOTAL | 10 | 44 | |

| 2 Marketing and Communication | | | | |
|-------------------------------|--|----------|-----------|--|
| 2.01 | Green profile & use of Green Tourism logo | ✓ | 5 | Plaque at gate. Certificate, previous report, carbon calculator report all displayed. Logo on website. Could include link to Green Tourism site. Could use Gold logo on home page. |
| 2.02 | Promotion of local food/craft retailers and delivery options | ⊙ | | Could also have some details on regional/Scottish specialities & where to buy. Could do likewise for local artists/craftworkers - creating a unique sense of the area. |
| 2.03 | Provision of public transport information on website | ☑ | | Clear details plus operators links. Could consider inclusion of Traveline links. |
| 2.04 | Display Information | ✓ | 4 | Guest laundry/pool area has excellent noticeboard - Scottish Outdoor Access Code, public transport, Bag It & Bin It, waste monitoring, energy saving. Could expand with some interesting & lesser known facts about green operation at Tomich - pool, water mgt, biodiversity, ecological cleaning etc |
| 2.05 | Social media linked to Green Tourism | ☑ | | Active on Facebook & Twitter, links with Green Tourism & regular green themed tweets. Like our Facebook page Green Tourism & tag us into relevant posts, comments & photos. |
| 2.06 | Green Tourism Ambassador and mentoring | | | |
| 2.07 | Creating a Responsible Visitor Charter | ✓ | 5 | Charter in guest folder & on website. Could look to personalise further. For example see www.nantyrannen.co.uk `Staying Green`. |
| 2.08 | Green laundry practices | ✓ | 4 | Summer - bulk of linen to Fishers (ISO 14001). Winter - done on site by staff member. Guest laundry - green washing tips for guests, supplied with Bio-D phosphate free powder on arrival. Business has ambitions to do all laundry on site in future if possible. |
| 2.10 | Participation in a green business network or initiative | | | |
| 2.11 | Use or promotion of sustainable tourism activities | | | |
| 2.13 | Green Marketing | ⊙ | | For interest see www.greentraveller.co.uk |
| 2.15 | Local dining out diary or directory | ☑ | | Local eating places promoted with menus. Could highlight those serving local produce (Taste Our Best scheme. www.visitscotland.com). |
| 2.16 | Green Feedback | ☑ | | System in place to gather general & green feedback. |
| | TOTAL | 4 | 18 | |

| 3 Social Responsibility & Equality | | | | |
|------------------------------------|--|----------|-----------|---|
| 3.01 | Local social community projects | ✓ | 4 | Pool open for local school swimming lessons, Barn made available as venue for social/community events. Helped fund IT sessions for local people with wind farm funding. |
| 3.02 | Community work on local environment | ✓ | 4 | Annual litter collection with school, local residents & in conjunction with Keep Scotland Beautiful. |
| 3.03 | Visitor Payback (Visitor Giving) initiatives | ⊙ | | Awaiting RSPB pin badges & collection box. |
| 3.04 | International sustainable/responsible projects | | | |
| 3.07 | Healthy eating information | | | |
| 3.08 | Fairly traded food & drink | ✓ | 4 | Fairtrade coffee & sugar, Rainforest Alliance tea. Could have some information on these schemes & where to buy locally. See 3 minute video on line `Follow the Frog` - Rainforest Alliance awareness. |
| 3.09 | Ethical and organic furnishings | ☑ | | Furniture previously bought from BlindCraft. Could consider organic cotton - see offers on members' area of Green Tourism website. |
| 3.10 | Information in an accessible format | ⊙ | | Could consider options for making Tomich Holidays more accessible to those with disabilities. See visitscotland.org for guide & ideas. |
| 3.11 | Provision of ramps and other practical support | ⊙ | | Many gravel paths & terrain quite hilly. There may still be some options - see comments above |
| 3.15 | Animal Welfare and Responsible Pets | ✓ | 5 | Pet friendly & special brochure with details. Provide biscuits. Newly introduced waste bin & bags. |
| | TOTAL | 4 | 17 | |

| 4 Energy | | | | |
|----------|---|----------|-----------|--|
| 4.01 | Efficient fridges and freezers | ✓ | 4 | 9 of the 12 units recent installation of new fridges. |
| 4.03 | Energy efficient cookers and other kitchen equipment | ⊙ | | Variety of dishwashers. 2 properties - new A+ rated units. |
| 4.05 | Internal & external low energy lighting (with controls) | ✓ | 4 | Internal = mainly CFLs & fluorescent tubes. Pool area = sodiums on sensors. Also PIRs in games room. External = low wattage, timers - well managed. Could consider drawing up a lighting inventory/calculator to help assess payback times for LED installation. Template to download on members' area of Green Tourism website. |
| 4.06 | LED Lighting | ⊙ | | Consider LED for long-lit areas & see comments above. www.savemoneycutcarbon.com has good information & discounts for Green Tourism members. |
| 4.08 | Heating and cooling controls for building zones and bedrooms | ✓ | 3 | Majority are electric panel heaters with controls. All bathrooms now have heated towel rails with responsive thermostat, good step forward. Games room - sensors. |
| 4.09 | High efficiency boilers | | | |
| 4.10 | Thermally efficient buildings | | | |
| 4.11 | Other insulation, heat recovery and draught sealing | ✓ | 4 | All lodges insulated to 300mm mineral fibre quilt. Pool area = now 400mm. Calorex water & heat recovery unit for pool - new digital controls, regular servicing - efficiency still high. |
| 4.12 | Low energy design and refurbishments | ✓ | 4 | Office cabin - now has wood cladding & double glazing. New secondary double glazing in games room & planned for elsewhere. Humidistats in drying room. New door closers in pool area & upgraded draughtproofing. |
| 4.13 | Hot water temperatures, settings, insulation and storage | ✓ | 5 | A few new hot water cylinders. Good insulation generally & work done to insulate whole pipe run. Storage temp at 60°C. |
| 4.14 | Solar Hot Water Heating and Storage | | | |
| 4.17 | Heat pumps and Biomass systems | | | |
| 4.18 | Wind turbine systems | | | |
| 4.19 | Photovoltaic and micro hydro systems | ✓ | 5 | Summer 2013 - 36 x 250W Solar PV panels - generate electricity used to supply power to heat pumps (supplying warmth to pool water & air). Oct 2014 - work started on hydro electric scheme - update next time. |
| 4.20 | District heating systems and combined heat power (CHP)/high efficiency boat engines | | | |
| | TOTAL | 7 | 29 | |

| 5 Water | | | | |
|---------|---|----------|-----------|--|
| 5.01 | Showers | ✓ | 2 | <u>Pool</u> area - Push buttons on showers plus new valves giving better temp control. <u>Properties</u> - one shower tested, measured at 12 litres/min. Version V of the Green Tourism criteria suggests a flow rate of less than 8 litres per minute. Could check all & look at options for reduction. Noted that high fluctuation in water pressure. www.savemoneycutcarbon.com |
| 5.02 | Basin and sink taps | ✓ | 4 | <u>Pool</u> - new push taps, 8 sec shut off approx - could see if this can be shortened. <u>Properties</u> - one basin tested, measured at 5 litres/min. Version V of Green Tourism criteria suggests flow rate of less than 4 litres/min. |
| 5.05 | Low flush toilets, including dual flush or displacement devices | ✓ | 4 | 90% dual flush, others have displacement devices. New Cisterniser fitted to urinal in pool area. |
| 5.07 | Eco-friendly laundry service in house | ☑ | | See comments 2.08. As previously, range of washers & driers. |
| 5.08 | Chlorine-free water treatments | ✓ | 4 | Heatsavr pool cover now in use <i>plus</i> conventional one. Chlorine dosing now 25% less than previous, due to digital controls & liquid pool cover. (2013 report - noted chlorine levels already low at just over 1 ppm). Following specialist advice air kept at 27°C, water at 31°C - working well. |
| 5.09 | Rainwater and grey water harvesting | ☑ | | Two water butts. |
| 5.10 | Don't Flush It awareness campaigns | ✓ | 5 | Bags, bins & clear information in guest folder. |
| 5.11 | Eco-friendly shampoos and personal hygiene products | ☑ | | Out of Eden products supplied - no parabens, SLS or SLES. Could investigate options for re-use of partially used soap bars - animal homes sometimes take. Ecover shower gel for pool dispensers. |
| 5.12 | Phosphate-free soaps, detergents and bleaches | ✓ | 5 | Bio-D range & Ecover. Guests given multi-surface cleaner & jug of Ecover washing powder on arrival. Consider supplying more information to raise awareness of these ecological products. |
| 5.13 | Chlorine-free cleaners | ☑ | | Chlorine bleach used very rarely. Could look at natural alternatives or Ecover oxygen-based bleach powder. |
| 5.14 | Chemical-free cleaning systems & natural products | ☑ | | Micro-fibre cloths supplied on arrival. Vinegar used for windows. |
| 5.16 | Pest control | | | |
| 5.17 | Ecological water treatment | | | Traditional septic tank. |
| 5.18 | Compost toilet option | | | |
| 5.19 | Flood prevention measures | | | |
| | TOTAL | 6 | 24 | |

| 6 Sustainable Procurement | | | | |
|---------------------------|---|-------------------------------------|-----------|--|
| 6.01 | Supplier screening | <input checked="" type="checkbox"/> | | All major suppliers screened. |
| 6.02 | Green Tourism supply chain | | | |
| 6.03 | Financial Services | ✓ | 5 | Triodos Bank |
| 6.04 | Running a Green Office | ✓ | 4 | Printer paper & notebooks all recycled. Cartridges recycled. Most marketing online, little printing. |
| 6.05 | Paper products in housekeeping | ✓ | 3 | Andrex toilet roll - FSC accredited. 100% recycled tissues. Could look at toilet roll such as Nouvelle, Andrex Eco, Ecoleaf - all high quality & recycled. www.greentourismshop.co.uk |
| 6.06 | Drinking water from the destination | ⊙ | | Could highlight quality of local tap water. |
| 6.08 | Local suppliers welcome hamper | <input checked="" type="checkbox"/> | | Locally sourced welcome pack available to order in advance. Improving links with local shop. Details of local suppliers on web pages. |
| 6.16 | Local food initiative | <input checked="" type="checkbox"/> | | Herb troughs in main courtyard. Promoting `Year of Food & Drink 2015`. |
| 6.17 | Local crafts | | | |
| 6.18 | Traditional building products and techniques. | | | |
| 6.19 | Sustainable timber (hardwoods) | ✓ | 4 | Fallen wood from the glen is made into furniture accessories by a local man - used in properties. |
| 6.20 | Green energy tariffs | | | Good Energy and Ecotricity, among others, are seen as very green options. |
| | TOTAL | 4 | 16 | |

| 7 Waste Minimisation | | | | |
|----------------------|---|----------|-----------|--|
| 7.02 | Recycled marketing materials, paper reuse and recycling | ✓ | 4 | Paper re-use & double sided printing. Well ordered recycling systems - good information for guests. Council collection. |
| 7.03 | Recycled glass purchase/glass reuse and recycling | ✓ | 3 | Collected & taken to Cannich recycling point. |
| 7.04 | Recycled plastic purchase/plastic reuse and recycling | ✓ | 4 | Biobags for food caddies, degradable black bags. Separated & recycled through Council. |
| 7.05 | Cardboard reuse and recycling | ☑ | | Comments as for 7.02. In line with the waste hierarchy look for ways to reduce & reuse before recycling. (Extra credit is given for reduction & reuse examples.) |
| 7.06 | Aluminium and steel reuse and recycling | ☑ | | As above. |
| 7.07 | Textiles, fixtures and fittings | ☑ | | Donations to local school & charities. |
| 7.08 | Consumer related dispensers and dosing systems | ✓ | 4 | Refill of dispensers in pool area. Nice dosing system for washing powder - small jug given on arrival. Bulk containers bought for cleaning materials. |
| 7.10 | Kitchen waste composting | ✓ | 4 | Caddies & information provided (peelings, teabags etc) then into own compost. Have considered purchase of other composting systems but not viable at present given low volume of food waste. |
| 7.11 | Garden waste (composting and peat free) | | | |
| 7.13 | Conservation of Buildings | ☑ | | Grade II listed buildings. Tomich is a conservation village. |
| | TOTAL | 5 | 19 | |

| 8 Travel | | | | |
|----------|---|----------|-----------|--|
| 8.01 | Promotion of car free activities | ✓ | 4 | Display area promotes `Car Free Days Out` - many colour coded walking/cycling routes from door - good map. Could develop with some ideas for `days trips by bus or train from Inverness`. Public transport display of timetables. Archery on site. |
| 8.02 | Public transport drop off within 500m | ☑ | | Close by in Tomich village. |
| 8.03 | Travel incentives and offers | | | |
| 8.04 | Information on walking, cycling and other travel activities | ✓ | 5 | Map packs to hire or buy. Route information on site & website. Members of VisitScotland Walkers Welcome & Cyclists Welcome Schemes. |
| 8.05 | Cycle storage & cycle hire | ✓ | 5 | Bike hire on site & secure covered storage. Both aspects well promoted on website. |
| 8.08 | Use and promotion of eco-friendly vehicles | ✓ | 3 | New Groundhog vehicle - big improvement in fuel efficiency from previous. |
| 8.12 | Promotion of visitor travel carbon accounting and offset services | ✓ | 5 | Informal scheme promoted on website - guests can balance carbon emissions on their journey. Done through purchase of a sapling which offsets 730kg carbon over 100 years. |
| | TOTAL | 5 | 22 | |

| 9 Nature and Culture | | | | |
|----------------------|--|-------------------------------------|-----------|---|
| 9.01 | Natural and cultural heritage initiatives | ✓ | 5 | Business is a member of Butterfly Conservation. Carbon balance scheme (8.12) run in conjunction with RSPB & `Trees for Life`. Forest restoration benefits black grouse regeneration programme. `Trees for Life` use Tomich Holidays for accommodation when working in area. |
| 9.03 | Involvement in local cultural events and festivals | | | |
| 9.05 | Days out directory or activity diary for guests | ✓ | 5 | Good range of information on things to see & do - in common area & on website - PDFs for day trips & touring suggestions. |
| 9.07 | Identification guides and other materials | ✓ | 5 | Games room has excellent displays & outdoor publications. `Wildlife Box` available to borrow - binoculars, guides, wildlife activity sheets. |
| 9.08 | Nature monitoring (nature diary/calendar) | ✓ | 4 | Wildlife spotters board. Comment book with wildlife box. Excellent web section - seasonal calendar & habitats info. RSPB bird counts. Many surveys done for hydro scheme have included information on species. Could present some of this for guest interest. |
| 9.09 | Significant tree planting or conservation | <input checked="" type="checkbox"/> | | Ongoing planting on estate - see 8.12 & 9.01 |
| 9.10 | Wildlife habitats and refuges | ✓ | 3 | Range of habitats on 1600 acre estate. Large area near driveway recently cleared - plans for a dedicated wildlife/nature area - possible pond, butterfly friendly planting, Gaelic tree calendar. Update next time. |
| 9.11 | Indoor plants and locally or home grown flowers | | | |
| 9.12 | Specialist Heritage and Cultural Buildings | | | |
| 9.13 | Dark skies as part of a package/product | ⊙ | | Could consider providing some information - BBC website has great resources available to download. Could be a perfect location! |
| | TOTAL | 5 | 22 | |

| 10 Innovation | | | | |
|---------------|-----------------------------------|----------|----------|--|
| 10.01 | Basic Benchmark Performance | | | |
| 10.02 | Progressive Benchmark Performance | | | |
| 10.03 | Excellent Benchmark Performance | | | |
| 10.04 | Site Innovation | | | |
| 10.05 | Site Innovation | | | |
| 10.06 | Site Innovation | | | |
| | TOTAL | 0 | 0 | |

| SCORING SUMMARY | | | |
|----------------------------------|-----------|------------|--|
| Sections | Done | Score | Percentage per section for measures scored |
| MANAGEMENT | 10 | 44 | 88% |
| MARKETING AND COMMUNICATION | 4 | 18 | 90% |
| SOCIAL RESPONSIBILITY & EQUALITY | 4 | 17 | 85% |
| ENERGY SAVING | 7 | 29 | 83% |
| WATER ISSUES | 6 | 24 | 80% |
| PURCHASING | 4 | 16 | 80% |
| WASTE MINIMISATION | 5 | 19 | 76% |
| TRAVEL & TRANSPORT | 5 | 22 | 88% |
| NATURE & CULTURE | 5 | 22 | 88% |
| INNOVATION | 0 | 0 | |
| TOTAL | 50 | 211 | GOLD |

| Maximum No. of measures scored | 50 | 250 | Total Percentage based on 250 pts |
|--------------------------------|-----|-----|-----------------------------------|
| Bronze award status | 40% | 100 | 84.4% |
| Silver award status | 65% | 163 | Award achieved |
| Gold award status | 80% | 200 | GOLD |
| Current Award Status | | | Gold - (Version V) |